

**S.T.CO-OP. EDUCATION SOCIETY LIMITED'S SR. ARTS MAHILA MAHAVIDYALAY,  
AFFILIATED TO S.N.D.T. WOMEN'S UNIVERSITY, MUMBAI**

## Student Satisfaction Survey

A) Please confirm this is the first and only time you answer this survey.

a) Yes ☐ b) No ☐

B) Age:

C) College Name: Senior Arts Mahila Mahavidyalaya, Shahada

D) Gender:

a) Female ☐ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☐ c) MPhil ☐ d) Doctorate ☐ e) Other: ☐

F) What subject area are you currently pursuing?

a) Arts ☐ b) Commerce ☐ c) Science ☐ d) Professional ☐ e) Other: ☐

### Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements, she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

### Criterion II - Teaching-Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

- How much of the syllabus was covered in the class?  
4 - 85 to 100%    3 - 70 to 84%    2 - 55 to 69%    1 - 30 to 54%    0 - Below 30%
- How well did the teachers prepare for the classes?  
4 - Thoroughly    3 - Satisfactorily    2 - Poorly    1 - Indifferently    0 - Won't teach at all
- How well were the teachers able to communicate?  
4 - Always effective    3 - Sometimes effective    2 - Just satisfactorily    1 - Generally ineffective    0 - Poor communication
- The teacher's approach to teaching can best be described as  
4 - Excellent    3 - Very good    2 - Good    1 - Fair    0 - Poor
- Fairness of the internal evaluation process by the teachers.  
4 - Always fair    3 - Usually fair    2 - Sometimes unfair    1 - Usually unfair    0 - Unfair
- Was your performance in assignments discussed with you?  
4 - Every time    3 - Usually    2 - Occasionally/Sometimes    1 - Rarely    0 - Never
- The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.  
4 - Regularly    3 - Often    2 - Sometimes    1 - Rarely    0 - Never
- The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.  
4 - Significantly    3 - Very well    2 - Moderately    1 - Marginally    0 - Not at all
- The institution provides multiple opportunities to learn and grow.  
4 - Strongly agree    3 - Agree    2 - Neutral    1 - Disagree    0 - Strongly disagree
- Teachers inform you about your expected competencies, course outcomes and programme outcomes.  
4 - Every time    3 - Usually    2 - Occasionally/Sometimes    1 - Rarely    0 - Never

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11. Your mentor does a necessary follow-up with an assigned task to you.  
4 – Every time      3 – Usually      2 – Occasionally/Sometimes      1 – Rarely      0 – I don't have a mentor
12. The teachers illustrate the concepts through examples and applications.  
4 – Every time      3 – Usually      2 – Occasionally/Sometimes      1 – Rarely      0 – Never
13. The teachers identify your strengths and encourage you with providing right level of challenges.  
4 – Fully      3 – Reasonably      2 – Partially      1 – Slightly      0 – Unable to
14. Teachers are able to identify your weaknesses and help you to overcome them.  
4 – Every time      3 – Usually      2 – Occasionally/Sometimes      1 – Rarely      0 – Never
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.  
4 – Strongly agree      3 – Agree      2 – Neutral      1 – Disagree      0 – Strongly disagree
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.  
4 – To a great extent      3 – Moderate      2 – Somewhat      1 – Very little      0 – Not at all
17. Teachers encourage you to participate in extracurricular activities.  
4 – Strongly agree      3 – Agree      2 – Neutral      1 – Disagree      0 – Strongly disagree
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.  
4 – To a great extent      3 – Moderate      2 – Some what      1 – Very little      0 – Not at all
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.  
4 – Above 90%      3 – 70 – 89%      2 – 50 – 69%      1 – 30 – 49%      0 – Below 29%
20. The overall quality of teaching-learning process in your institute is very good.  
4 – Strongly agree      3 – Agree      2 – Neutral      1 – Disagree      0 – Strongly disagree
21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a)

b)

c)